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Kimberly Jackson, Attorney at Law  
Cohn, Fyvolent, Shaver  
2100 Riveredge Parkway, Suite 1230  
Atlanta, GA 30328

Dear Kim,

I want to thank you for making it so easy for us to refinance our home recently. I've been through several loan closings that were disorganized, some in which the preparers forgot certain documents or crucial information was not obtained beforehand.

None of that applied to you. You kept us informed every step of the way, which my husband Richard and I both appreciated. You made sure every T was crossed and I dotted so when we got to closing it was almost a nonevent. As we were leaving your office Richard said, "Gosh, she's so competent and so nice."

You may be sure if any of our friends or family need a closing attorney we'll know where to send them. We'll know they're in good hands when they come to you.

Thanks again for taking such good care of us.

Warm Regards,

Nancy Davis (and Richard)